#### What is FOGO?

FOGO is **Food Organics Garden Organics**.—
a new weekly collection service of green
bins. With FOGO, people can put food waste
including raw and cooked food, eggshells,
meat, bones and seafood into kerbside
green bins with organic waste. We then
turn what goes into the green bins into
high quality compost at the Merimbula
Waste and Recycling Depot.

FOGO saves on landfill, saves money and gives us all the opportunity to be smarter with waste!

# How can we let tourists know that WE GO FOGO?

More than a third of NSW Councils and a quarter of Victorian Councils have introduced FOGO into their communities and ABC's popular television series War on Waste has featured FOGO, so a lot of people will be familiar with separating food waste this way. However, there will still be some who aren't familiar with FOGO and won't realise this service is available here.

Given the number of visitors to our region every year, we are keen to work with you to make sure they know **WE GO FOGO**.

## What can go wrong?

Contamination of green bins is one of the biggest risks to making FOGO work. During peak tourism periods the risk of contamination is much higher and it's important we do everything we can to help our visitors **choose the right bin.** 



choose the right bin



## Simple tips to reduce food waste

- Plan your weekly menu and take a shopping list (with quantities) to the supermarket
- Cook with leftovers
- Store food correctly so it lasts longer
- Take advantage of your local community garden

#### Stay up-to-date

Download the FREE Bega Valley Waste APP

Call the FOGO Green Team on 1300 212 203

Visit www.begavalley.nsw.gov.au/waste

Follow our Facebook page

@BegaValleyWasteandRecycling





This project is supported by the Environmental Trust as part of the NSW EPA's Waste Less, Recycle More initiative, funded from the waste levy.

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# Helping holiday managers get READY, SET



#### Why FOGO?

We love living in the Bega Valley's beautiful, pristine environment on the Far South Coast of NSW. And tourists from all corners of the world love it too! That is one of the reasons we are introducing FOGO - a new, innovative way to manage food waste to reduce the environmental impact of sending it to landfill.



## what will change?

If your holiday accommodation has a residential service: (currently a weekly red bin, fortnightly yellow bin and four-weekly green bin collection)

- Your four-weekly GREEN bin (garden organics) collection will become a weekly FOGO collection
- Your weekly RED bin (general waste/landfill) collection will become a fortnightly collection
- Your fortnightly YELLOW bin (recycling) collection will remain the same

#### A business service (currently a weekly red and yellow bin):

• All three bins (red, yellow and green) will go to a weekly collection

#### A rural service (currently no green bin service):

• Nothing will change

## Helping holiday accommodation managers get READY, SET, FOGO

- We have an information brochure you can send to guests via email or mail when they book.
- We have an active social media presence on Facebook @BegaValleyWasteandRecycling promoting the benefits of 'choosing the right bin'.
- · We have a range of items for multi-unit dwellings including fridge magnets, multi-language brochures, signage identifying how to correctly sort and stickers to put on green FOGO bins.
- We have a resources section on the Bega Valley Council website for easy access to all FOGO information where you can:
  - > Download fact sheets identifying how to best manage problem waste such as nappies
  - > Order more compostable bags for kitchen caddies
  - > Upsize and downsize bins
  - > Apply for different bin services
- We have researched different alternatives to the free compost caddies that are provided as part of the FOGO rollout. Council have a number of different bin options that may be more suited to your premises, these include different styles of caddies and bins.



## Frequently asked questions

### When will FOGO start?

FOGO collections start from October 29, 2018.

## What bin do guests use for FOGO?

FOGO waste goes into the organics (green) bin.

## What can go in the FOGO bin?

Essentially anything that was once living can go into the FOGO bin. This includes:

All garden waste including trimmings, clippings and prunings (no branches over 50mm please)



Vegetable and fruit scraps









You can also put tissues, paper towels, shredded paper, kitty litter and animal droppings in.

## What can't go in the FOGO bin?

Meat (including bones) and dairy

- Plastic bags, plastic packaging, nappies and personal hygiene products.
- Anything recyclable (this goes into the yellow bin)
- Treated and painted timber, building materials, metals and glass.
- Plastic plant pots, garden hoses, seedling trays or garden tools.

## Our guests don't care about putting things in the right bins, how are we going to encourage them?

Many visitors will be familiar with and already using FOGO but because it's new to the Bega Valley, they will not know WE GO FOGO. We will provide a number of materials to help you let your guests know and will do extensive marketing during peak season to get the word out.



## I live in or manage accommodation where each property is owned separately. What does FOGO mean for me?

If each property is separately assessed for rating purposes (each unit receives a rates notice) each property will receive a kitchen caddy and one roll of compostable bags to start FOGO. Each property should also have a green bin.

## I live in or manage accommodation where all properties have one owner. What does FOGO mean for me?

If all properties have the one owner for rating purposes (one rates notice for all properties) you will receive one kitchen caddy and one roll of compostable liners for each garden organics (green bin) service you are paying for. If you need additional caddies, compostable bags or green bins please call the FOGO Green Team.

## I own a motel, hotel or similar, how will FOGO affect me?

This will depend on your current waste services. If you pay for a business (Commercial) service your organics (green) bin will change to weekly but there will be no changes to your collection frequency for your landfill (red) or recycling (yellow) bins.

bin

## What if I don't have room for extra green bins?

You can upsize and downsize your landfill (red) and recycling (yellow) bins to make room for green bins. The amount of waste is not increasing because of FOGO, it's just being sorted into different bins to reduce what goes into your landfill (red) bin.

### We received new green bins but returned them as we did not have space. How do I get them back?

Call the FOGO Green Team to arrange to have your bins returned. You can also ask about the space you have available to store bins or simply for tips on how many bins your accommodation requires.

## Will my green bin smell?

Most items that smell which now go into the green FOGO bin can be put into the compostable bags provided by Council. These include fish, meat, bones, egg shells, raw and cooked food. Kitty litter and animal droppings can also go into your FOGO bin and to reduce odours you can place them into a compostable bag first.

## What about nappies?

Nappies can't go into the FOGO bin and still need to go into the landfill (red) bin. To reduce odours please ask guests to double bag smelly nappies. You can help by locating the bin area in the shade and perhaps consider supplying nappy sacks to visitors with young children.



