

## Health & well-being, housing, legal, livestock and other assistance providers

Provider	Support and assistance provided	Contact
<b>Health and Wellbeing</b>	NSW Rural Mental Health Services provide access to local mental health services	1800 201 123
<b>Australian Red Cross</b>	Australian Red Cross provides personal support to those affected by the floods	1800 812 028
<b>Housing NSW</b>	Provides assistance with housing for those affected by the storm. Rentstart provides financial assistance for eligible clients to help them set up or maintain a tenancy in the private rental market.	1800 486 746
<b>Insurance Council of Australia</b>	Helping policy holders determine which insurer they are with and manage general enquiries about the claims process.	1800 734 621
<b>Livestock and other Animals: Local Land Services</b>	Provide assistance with livestock and other animals during a flood crisis.	1300 795 299
<b>NSW Small Business Commissioner</b>	Through the Small Biz Connect program small businesses can receive assistance and advice as they recovery from the impacts of natural disasters.	1300 134 359
<b>SafeWork NSW</b>	SafeWork NSW will replace SafeWork licences at no cost to those affected by the floods	13 10 50
<b>Births Deaths and Marriages:</b>	Services NSW will replace certificates and drivers licences at no cost to those affected by the floods.	137 788
<b>Office of State Revenue</b>	<b>Motor Vehicle Stamp Duty Relief</b>  Motorists whose cars have been written off as a result of a natural disaster may be eligible for a stamp duty refund on their replacement vehicle. Refunds are made where the written off vehicle was comprehensively insured and the insurance does not cover duty for a replacement vehicle.	1300 139 814
<b>Legal Assistance</b>	<b>Legal Aid NSW</b> helps people with their legal problems. Legal Aid NSW lawyers can provide free legal advice and minor assistance to people affected by disasters on a range of issues including insurance, tenancy and credit and debt problems. You can call <b>LawAccess NSW</b> on 1300 888 529 to discuss any legal problems and what assistance may be available from Legal Aid NSW, Community Legal Centres and other free legal advice.	Website: <a href="http://www.legalaid.nsw.gov.au">www.legalaid.nsw.gov.au</a>  Law Access NSW 1300 888 529

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<b>NSW Fair Trading</b>	Provide assistance and advice to consumers and business regarding fair and ethical practice.	13 32 20
<b>Australian Government Department of Human Services</b>	<b>Farm Household Allowance</b> Provides assistance to farmers and their families facing financial difficulties. Eligibility conditions apply.	1800 050 004
<b>Department of Primary Industries</b>	Provide assistance with livestock and other animals during the flood.	1800 814 647
<b>NSW Rural Assistance Authority</b>	Provides disaster relief low interest loans of up to \$130,000 to eligible primary producers and small businesses, and transport subsidies of up to 50% of the cost to transport livestock or fodder, to eligible primary producers.	1800 678 593
<b>Australian Taxation Office</b>	If you are experiencing any difficulties meeting your tax obligations the ATO can provide support.	13 11 42