

New rural collection services



Kerbside bins & bin banks

More than 1100 residents will get a new kerbside or bin bank collection service as part of Bega Valley Shire Council's ongoing commitment to reducing the amount of material that goes to landfill.

Providing bin collection services, along with support and education on how to choose the right bin, improves the amount of material diverted from landfill.

These new services are part of several initiatives that Council will roll out over the next five years.



A **kerbside collection service** is where the garbage truck drives past your property and collects your bins and in most instances you bring your bin out weekly for collection.

We use **bin banks** in remote rural areas when the collection truck is unable to drive past your property. With bin banks, Council allocates bins in the locked bin bank to each resident and you have 24-hour access to dispose of your waste. When determining bin bank locations Council tries to locate them as close as possible to a group of properties.

FAQ



Q How will I know if I am getting a kerbside collection or bin bank service?

A Council will send residents a letter advising you of your new collection service which will also detail when the bins will arrive and when you can start using the new service. If you have a bin bank service this letter will include a map showing your bin bank location as well as your bin numbers.

Q When will these new services start?

A The new services will start in this financial year.

Q Is my new service optional?

A No, it is not. These new rural collection services are mandatory and are among changes outlined in the Waste Management and Resource Recovery Strategy (2018-2028) 'Recycling the Future'. Council developed this strategy with the community Waste Strategy Working Group.

Q What bins will I get with my new service?

A With both the kerbside collection service and bin bank service each residence will get 1 x 140L red (landfill) bin, collected weekly and 1 x 240L yellow (recycling) bin, collected fortnightly.

Q What type of waste can we dispose of with our new service?

A The free Bega Valley Waste APP includes a list of what items can go into these bins. When we send you information about your new bins we will include a brochure that details what can and can't go into them.



Q What will it cost to have a kerbside or bin bank service?

- A**
- The landfill (red) weekly rural kerbside pickup charge for a 140L bin is \$223.10 per year.
 - The recycle (yellow) fortnightly kerbside pickup charge for a 240L bin is \$100.07 per year.
 - This brings the total pickup charge for both the kerbside and bin bank service to \$323.17 per year.

2020-2021 annual rural kerbside collection service charges

Waste Management Charge
\$124.93

Landfill (red) weekly rural kerbside pickup (140L bin)
\$223.10

Recycle (yellow) fortnightly kerbside pickup (240L bin)
\$100.07

Q What is the waste management charge?

A The waste management charge and all domestic waste charges can only be used for waste services. Council does not recover the full costs from Waste Transfer Station gate fees, and all waste and recycling costs via the waste transfer stations are subsidised via the waste management charge. It also goes towards funding education programs and public litter bin collections. Prior to 2019, only people with a kerbside service were paying the waste management charge. Last year Council started applying the waste management charge to all ratepayers to make it fairer across the municipality.

Q If my local tip is closing, why am I still paying a waste management charge?

A We are reinvesting the waste management charge that currently goes towards taking material to our landfill to improve the level of waste services and improve the way we reuse and recycle waste. While there is a reduction in the number of sites, the sites that do remain open will be open every day for the same hours each day.

Q When do I start paying for the new service?

A The charges will be added to your rates notice each year and will start when the service commences. If you only have the service for six months this year, that is what you will be charged.

Q How will we access the bin banks?

A Each resident will provide their own individual lock and key for their own individual bins within the bin bank.

Q If my bins in the bin bank are locked, how will be they emptied?

A The system is designed so that either individual residents can unlock their bins or the contractor can unlock all bins.

Q Can we change the size of our bins in the bin bank?

A No, you can't. Bin sizes in bin banks are fixed to 140L red (landfill) bins and 240L yellow (recycling) bins and are unable to be changed.

Q How often will the bins in the bin banks and kerbside bins be collected?

A In line with Council's rural bin collection service, your landfill (red) bin will be collected weekly and your recycling (yellow) bin will be collected fortnightly.

Q How will I know when my kerbside bins or bin bank bins are being emptied?

A The best way to keep track of bin collections is to download the Bega Valley Waste APP to your smartphone. You can then enter your address and it will send you a reminder the night before your bins are collected.



Download
the FREE
Bega Valley
Waste APP

How to contact us



Follow us, message us and keep in touch with the latest waste facts on Facebook @begavalleywasteandrecycling



Phone (02) 6499 2222



Email council@begavalley.nsw.gov.au



Visit our website www.begavalley.nsw.gov.au/waste